Manual > Proceedings and Order of - Appeal filed by Tax Department (Form GST APL-02 and APL-04)

How can I (in the role of Appellate Authority) review appeal application submitted by Tax Department?

To review appeal application submitted by Tax Department, in the role of Appellate Authority, perform following steps:

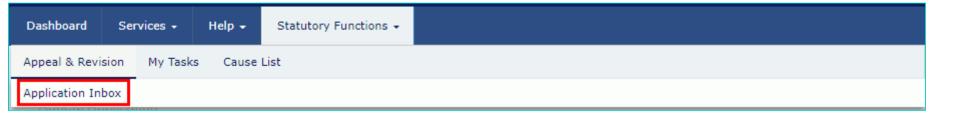
- A. Go to Appeal application page by either searching for the ARN (Application Reference Number)/GSTIN/Status/Period
- B. View Appeal Application Documents submitted by the Tax Department
- C. Issue an Order
 - C(1). Admit Appeal Application
 - C(2). Reject Appeal Application
- D. Issue a Show Cause Notice (SCN)
- E. View Replies by the Appellant & Respondent, if any
- F. Issue Personal Hearing Notice, if any
- G. Issue an Adjournment, if needed
- H. Issue an Appeal Order
- I. Add Additional Document, if any

Click each hyperlink above to know more.

A. Go to Appeal application page by either searching for the ARN (Application Reference Number)/GSTIN/Status/Period

To go to Appeal application page, perform following steps:

- 1. Access the GST Back Office Portal for tax officials.
- 2. Login using your valid credentials. The Home page is displayed.
- 3. Navigate to Statutory Functions > Appeal & Revision > Application Inbox option.



4. Select the **Appeal filed by Tax Department** option.



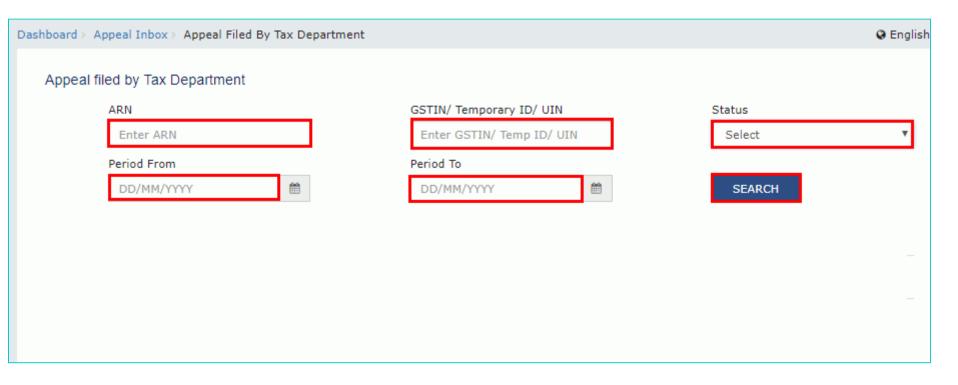
5. Search page is displayed. Choose any one of the four displayed fields as your search criteria and enter the required information: **ARN**, **GSTIN/Temporary ID/UIN**, **Status** or **Period From and Period To Date**

Note: You must enter data in at least one of the field to proceed.

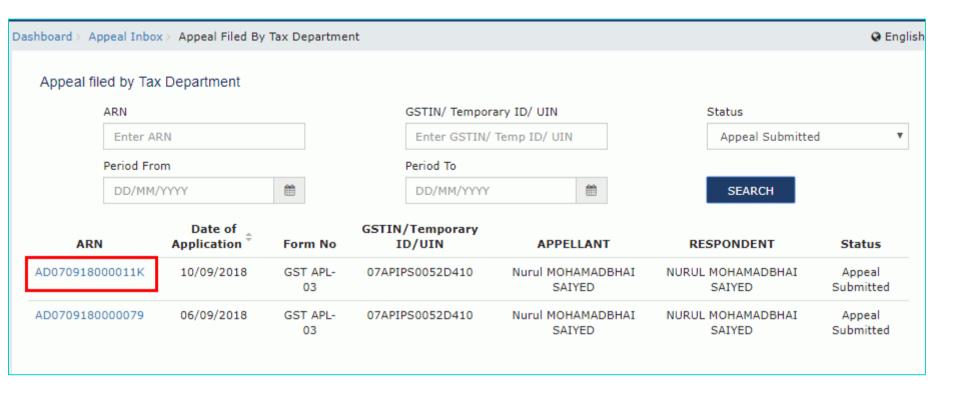
Further following status will be available in Status drop-down list.



6. Click the **SEARCH** button.



7. Based on your search criteria, the required ARN(s) gets displayed. Click the **ARN** hyperlink of the case you want to act on.



8. **Appeal** Case Detail page is displayed. From this page, you can initiate Proceedings for disposing Appeal related to this particular case by operating on the tabs provided at the left-hand side of the page: **APPLICATIONS**, **NOTICES**, **REPLIES**, **ORDERS**, **INTERNAL COMMUNICATION**, **RECTIFICATION** and **ADDITIONAL DOCUMENT**. **Note:** By default APPLICATIONS tab is selected as shown in the screenshot below.

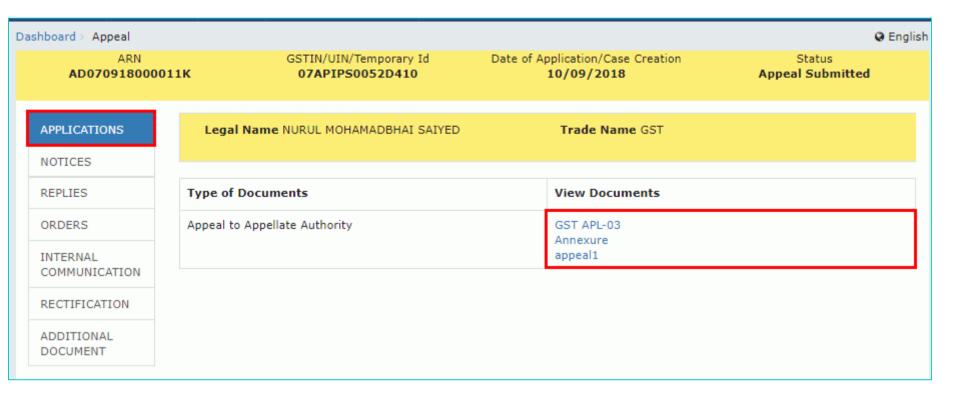


Go back to the Main Menu

B. View Appeal application document submitted by the Tax Department

To view Appeal application document submitted by the Tax Department, perform following steps:

- 1. On the **Case Detail** page of that particular taxpayer, select the **APPLICATIONS** tab if it is not selected by default. This tab displays the entire application, in PDF mode, with all its attachments.
- 2. Click the **Document** links under View Documents column to download the application and its attachments in PDF mode.

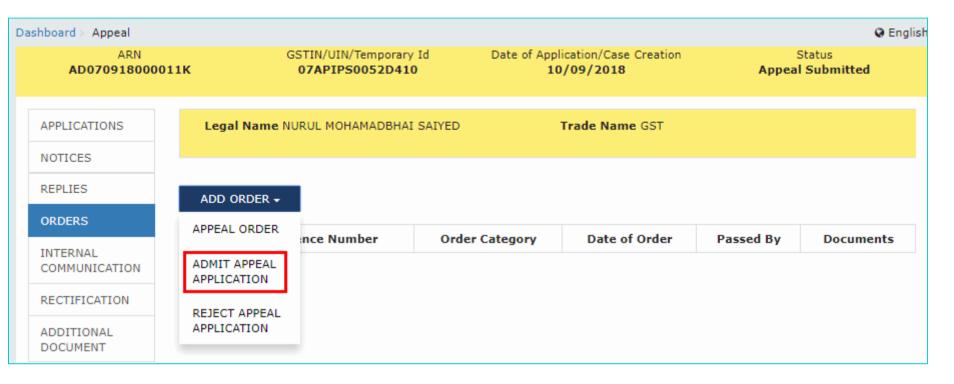


Go back to the Main Menu

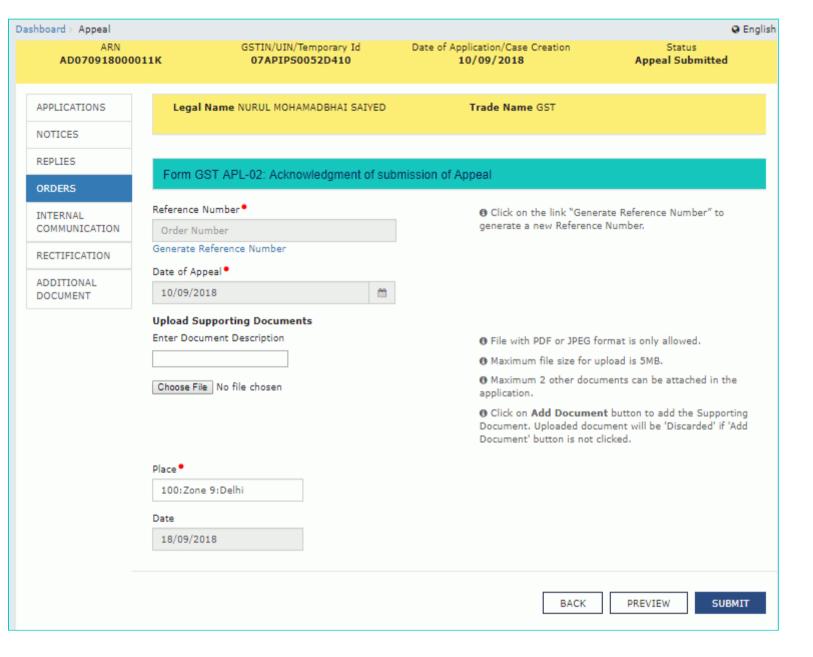
C(1). Admit an Appeal Application

To admit an appeal application, perform following steps:

- 1. On the Case Detail page of that particular taxpayer, select the ORDERS tab. This tab displays a table of all the records for which you would issue orders against the case created.
- 2. Click ADD ORDER to open the drop-down list and select ADMIT APPEAL APPLICATION.



3. The **Admit Appeal Application** page is displayed.

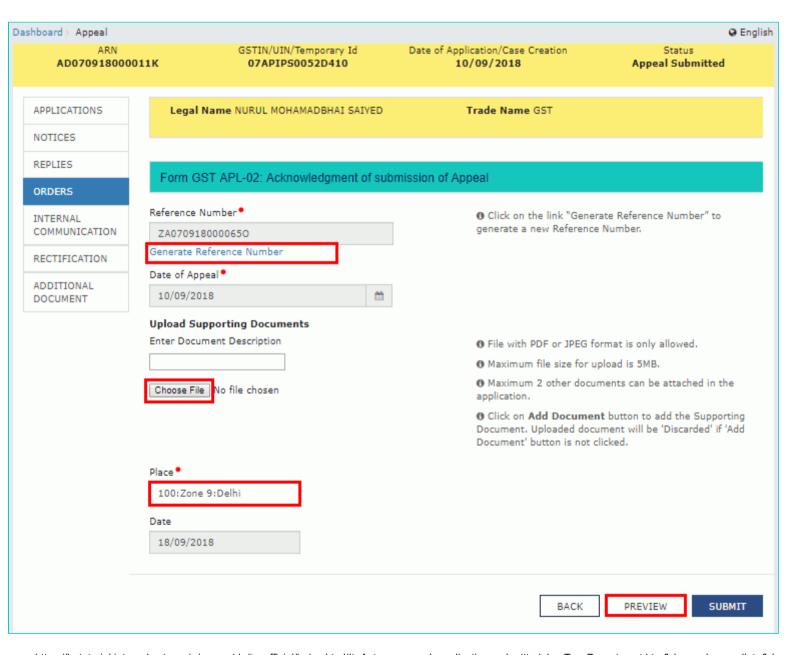


- 4. Click the **Generate Reference Number** hyperlink. Reference Number field gets auto-populated.
- 5. Click the **Choose File** button to upload any supporting document if required.

Note:

- File with PDF & JPEG format is only allowed.
- Maximum file size for upload is 5MB. https://botutorial.internal.gst.gov.in/userguide/taxofficial/index.html#t=Act_on_appeal_application_submitted_by_Tax_Department.htm&rhsearch=appellate&rhsyns=%20&rhhlterm=appellate

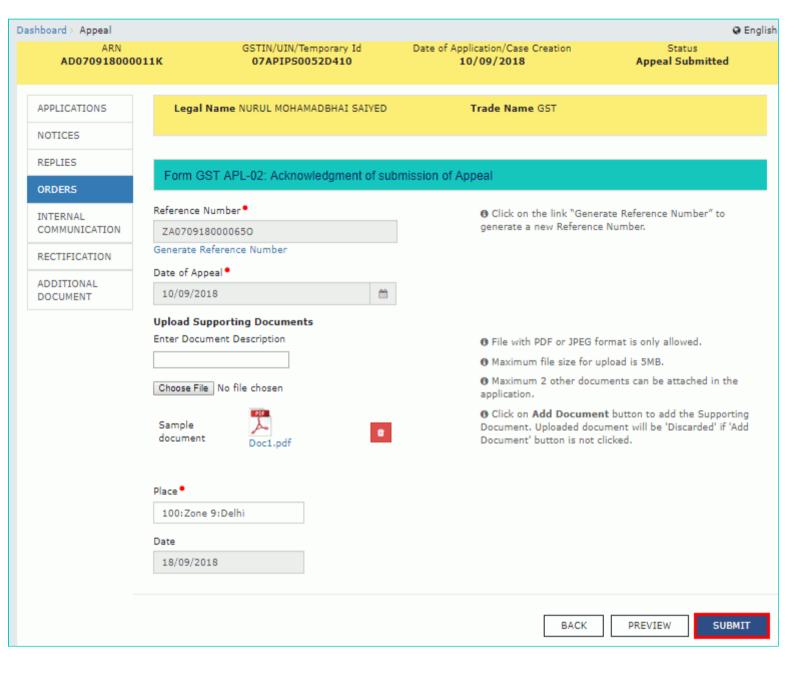
- •1/3/2019 Maximum 2 other documents can be attached in the application.
- Click on Add Document button to add the uploaded Supporting Document. Uploaded document will be 'Discarded' if 'Add Document' button is not clicked.
- 6. Place is auto-populated. However, you can edit the same.
- 7. Click **PREVIEW** and a system-generated draft order gets downloaded into your machine as displayed.



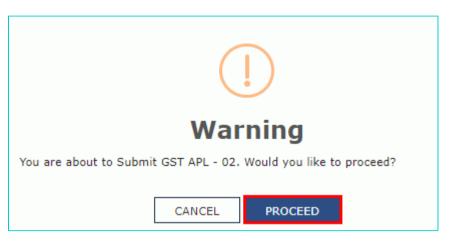
8. Check the system-generated draft order carefully to rule out any discrepancy. Act on appeal application submitted by Tax Department



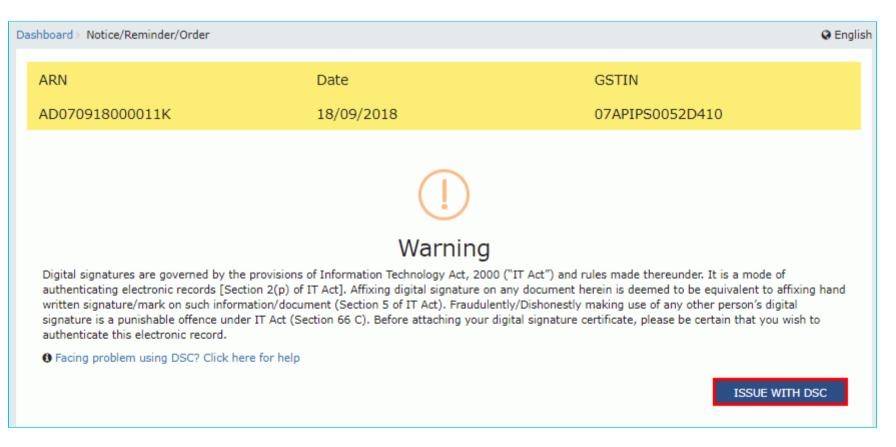
9. Go back to the Order page. Click SUBMIT.



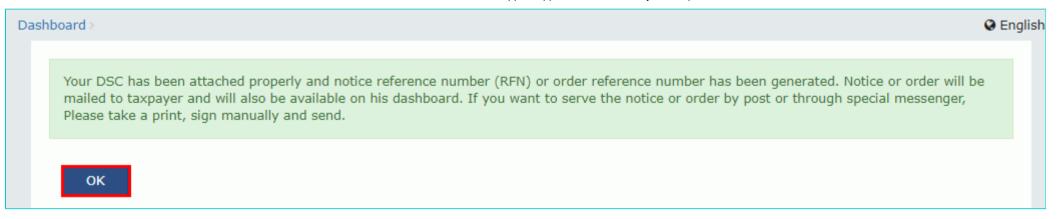
10. Click **PROCEED** button.



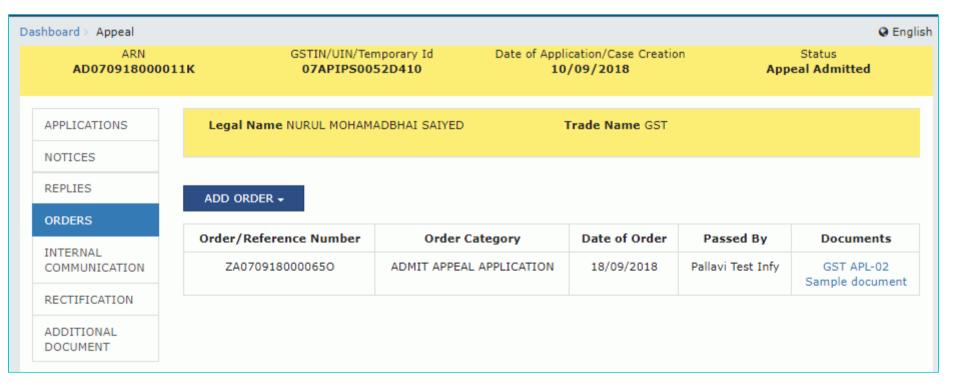
11. Click ISSUE with DSC.



12. The **Dashboard** page is displayed with the following confirmation message. Click **OK**.



13. The updated **Case Detail** page is displayed, with the table containing the record of the order just admitted and the **Status** updated to "Appeal Admitted". Also, system would send intimation to the Taxpayer via email and SMS, and make this order available on the Taxpayer's dashboard for view. System would send the intimation to the Tax Official via email.

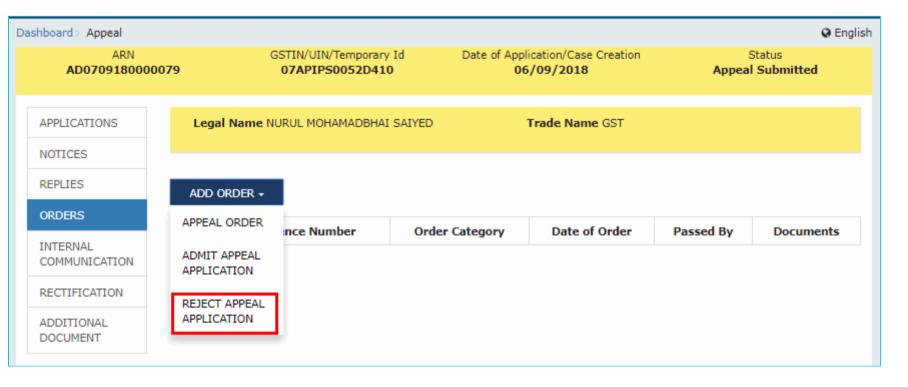


Go back to the Main Menu

C(2). Reject an Appeal Application

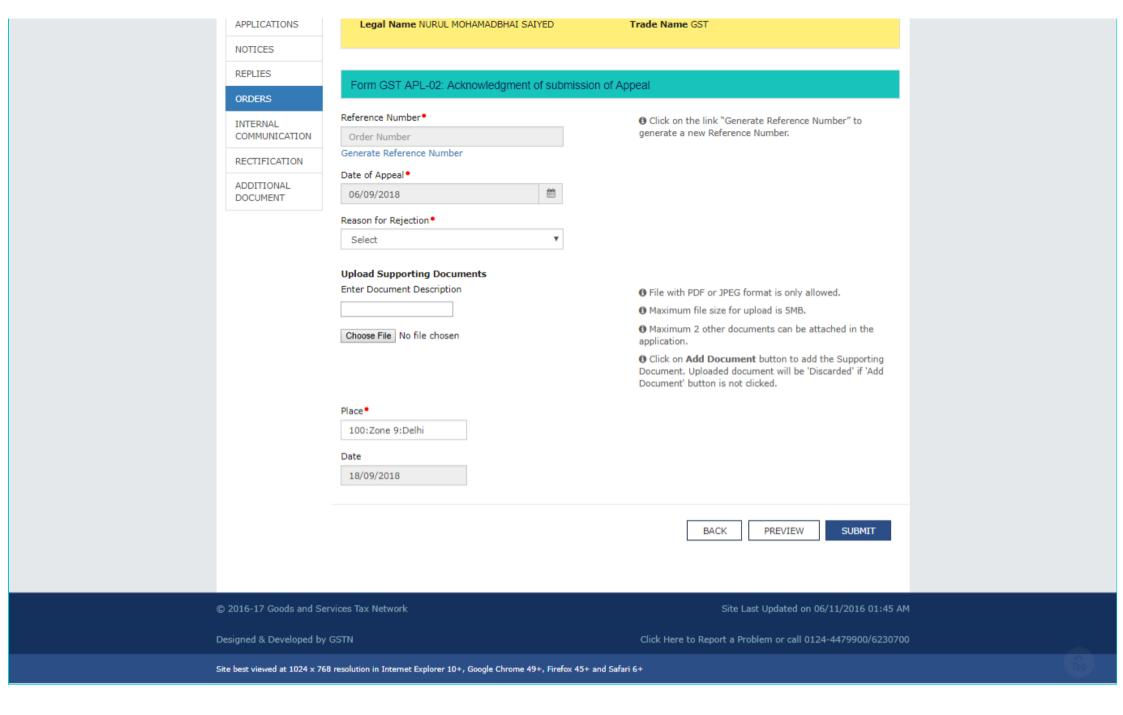
To reject an appeal application, perform following steps:

- 1. On the Case Detail page of that particular taxpayer, select the ORDERS tab. This tab displays a table of all the records for which you would issue orders against the case created.
- 2. Click ADD ORDER to open the drop-down list and select REJECT APPEAL APPLICATION.



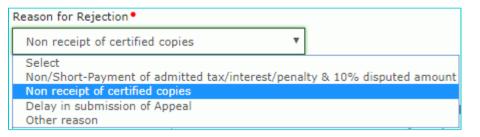
3. The **Reject Appeal Application** page is displayed.



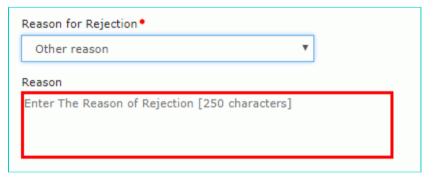


- 4. Click the **Generate Reference Number** hyperlink. Reference Number field gets auto-populated.
- 5. Date of appeal is auto-populated. However, you can edit the same.

6. Selection from the drop-down list.



Note: If you select "Other reason", a blank field will appear. Enter the reason in the field.

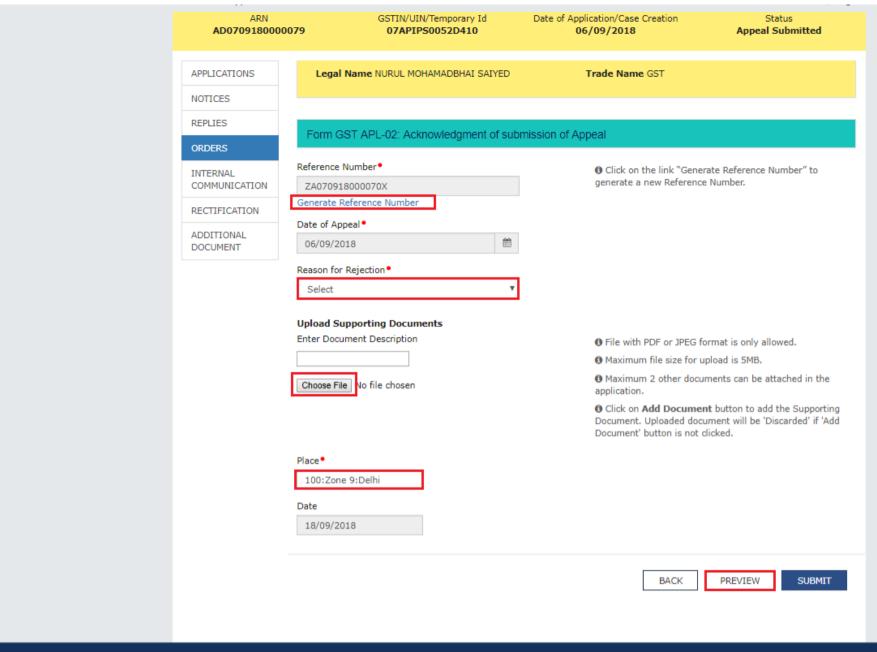


7. Click the **Choose File** button to upload any supporting document if required.

Note:

- File with PDF & JPEG format is only allowed.
- Maximum file size for upload is 5MB.
- Maximum 2 other documents can be attached in the application.
- Click on Add Document button to add the uploaded Supporting Document. Uploaded document will be 'Discarded' if 'Add Document' button is not clicked.
- 8. Place is auto-populated. However, you can edit the same.
- 9. Click **PREVIEW** and a system-generated draft order gets downloaded into your machine as displayed.





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Site Last Updated on 06/11/2016 01:45 AM

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Click Here to Report a Problem or call 0124-4479900/6230700

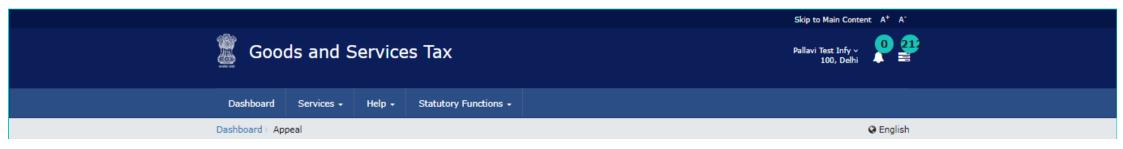
Site best viewed at 1024 x 768 resolution in Internet Explorer 10+, Google Chrome 49+, Firefox 45+ and Safari 6+

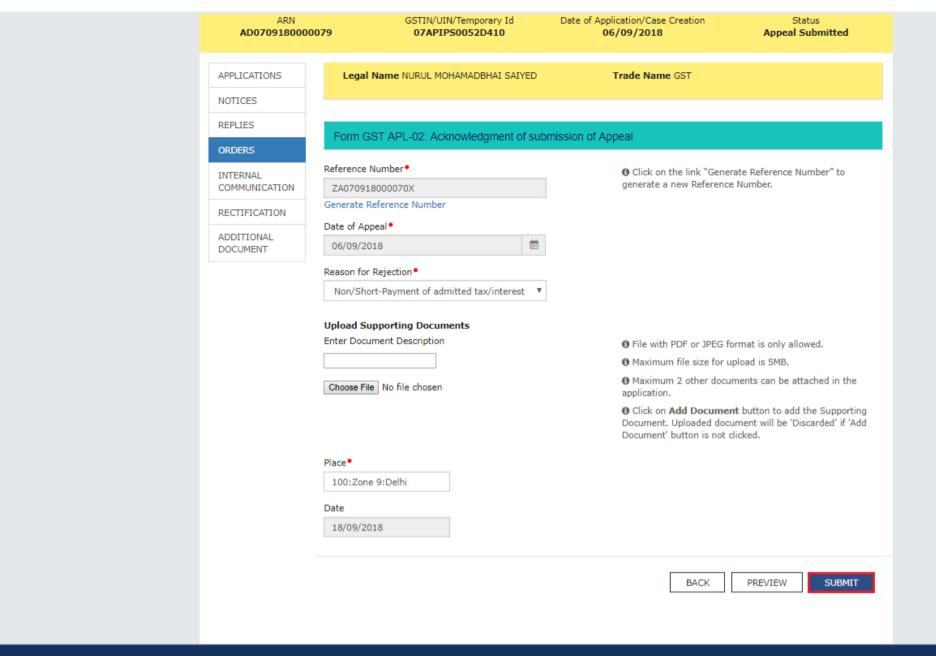


10. Check the system-generated draft order carefully to rule out any discrepancy.



11. Go back to the Order page. Click **SUBMIT.**





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Site Last Updated on 06/11/2016 01:45 AM

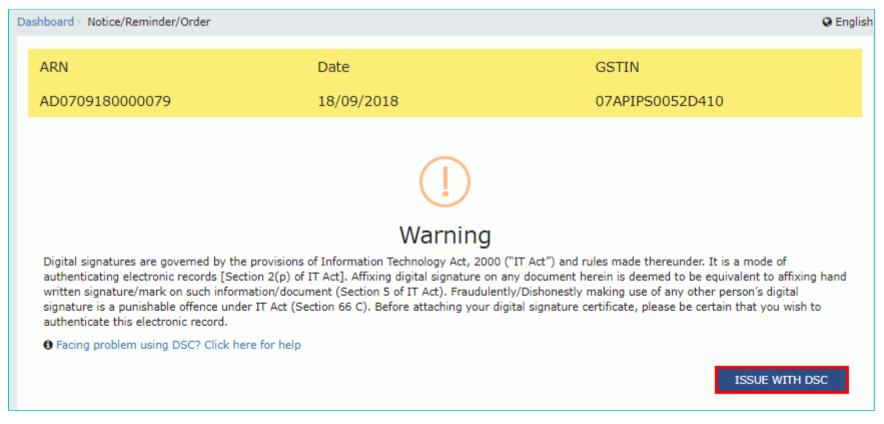
Designed & Developed by GSTN

Click Here to Report a Problem or call 0124-4479900/6230700

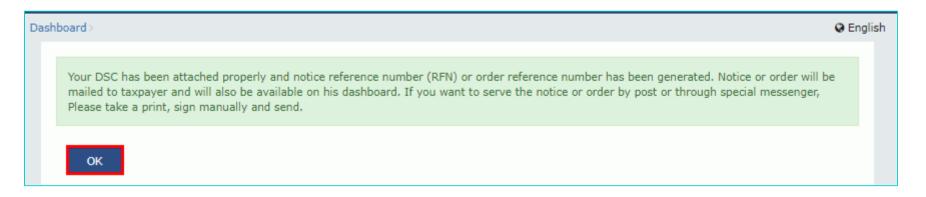
Site best viewed at 1024 x 768 resolution in Internet Explorer 10+, Google Chrome 49+, Firefox 45+ and Safari 6+



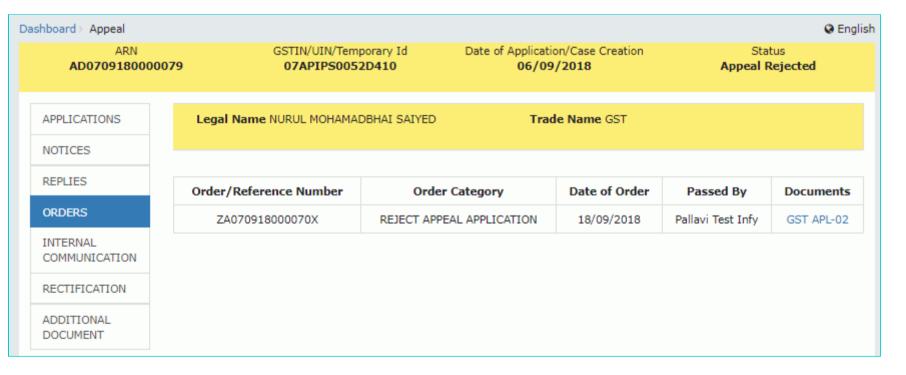
13. Click ISSUE with DSC.



14. The 13 ashboard page is displayed with the following confirmation message. Offer application submitted by Tax Department



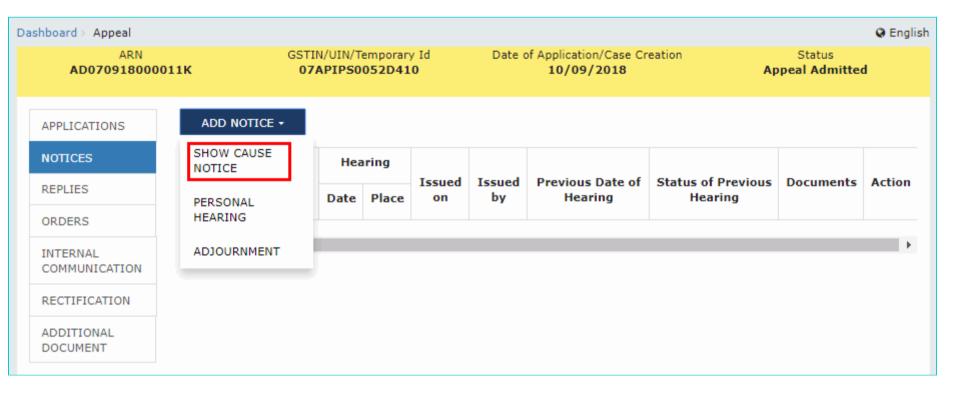
15. The updated **Case Detail** page is displayed, with the table containing the record of the order just rejected and the **Status** updated to "Appeal Rejected". Also, system would send the intimation to the Taxpayer via email and SMS, and make this order available on the Taxpayer's dashboard.



Go back to the Main Menu

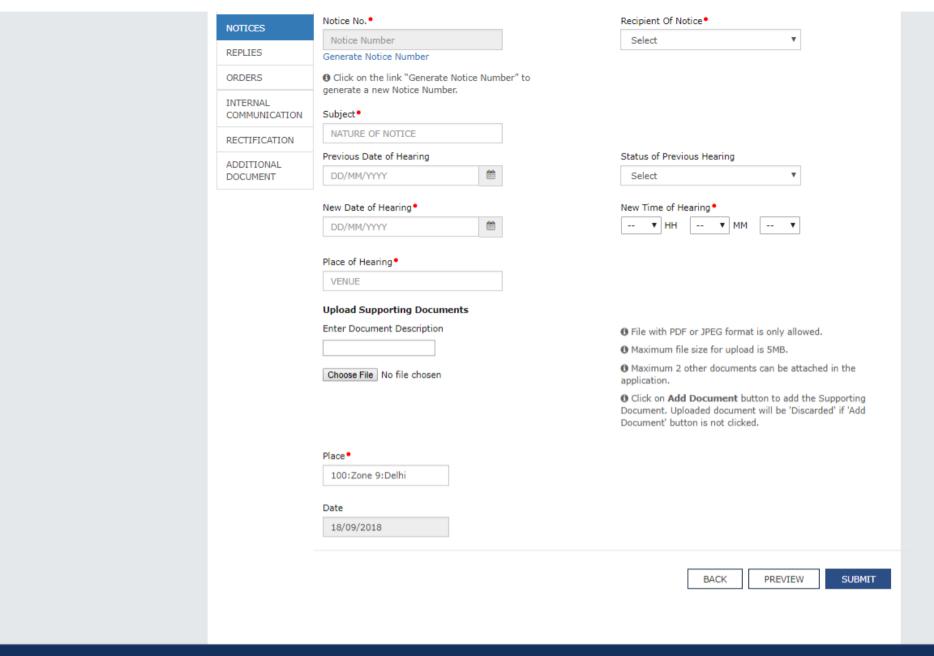
D. Issue a Show Cause Notice (SCN)

- 1. On the **Case Detail** page of that particular taxpayer, select the **NOTICES** tab, if it is not selected by default. This tab displays all the notices (SCN/Personal Hearing/Adjournment) issued against the case created.
- 2. Click ADD NOTICE to open the drop-down list and select SHOW CAUSE NOTICE.



3. The SCN page is displayed.





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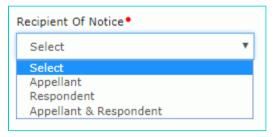
Site Last Updated on 06/11/2016 01:45 AM

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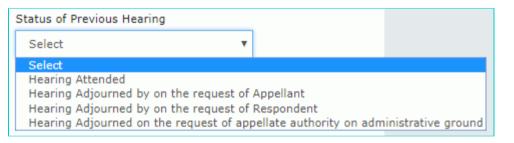
Click Here to Report a Problem or call 0124-4479900/6230700

Site best viewed at 1024 x 768 resolution in Internet Explorer 10+, Google Chrome 49+, Firefox 45+ and Safari 6+

- 4. Click/අਜ਼ਿੰਦ Generate Notice Number hyperlink. Notice Number field gets auto-p வெள்ள application submitted by Tax Department
- 5. Select the **Recipient of Notice** from the drop-down list.

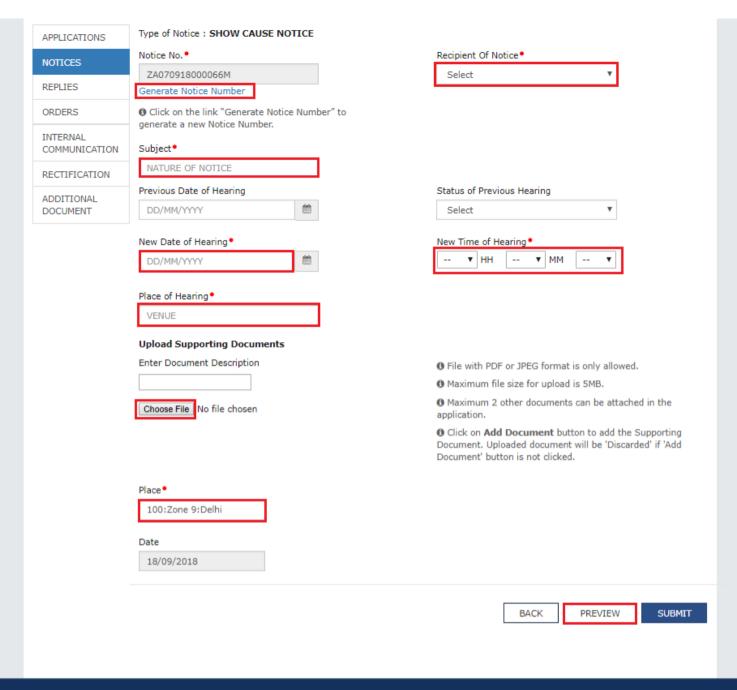


- 6. In the **Subject** field, enter the purpose of calling the hearing.
- 7. Select the **Previous Date of Hearing** using the calendar, if any.
- 8. Select the **Status of Previous Hearing** from the drop-down list, if any.



- 9. Select the **New Date of Hearing** using the calendar.
- 10. Select the **New Time of Hearing** from the drop-down list.
- 11. In the Place of Hearing field, enter the name of the place where you would like to call the taxpayer for personal hearing.
- 12. Click Choose File to upload the document(s) from your machine that state the reasons of issuing SCN.
- 13. Click PREVIEW and a system-generated draft SCN gets downloaded into your machine as displayed.





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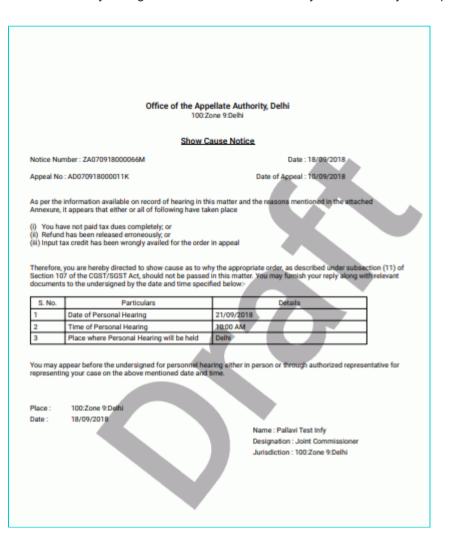
Designed & Developed by GSTN

Site Last Updated on 06/11/2016 01:45 AM

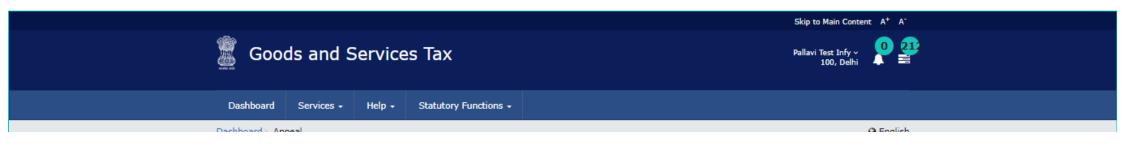


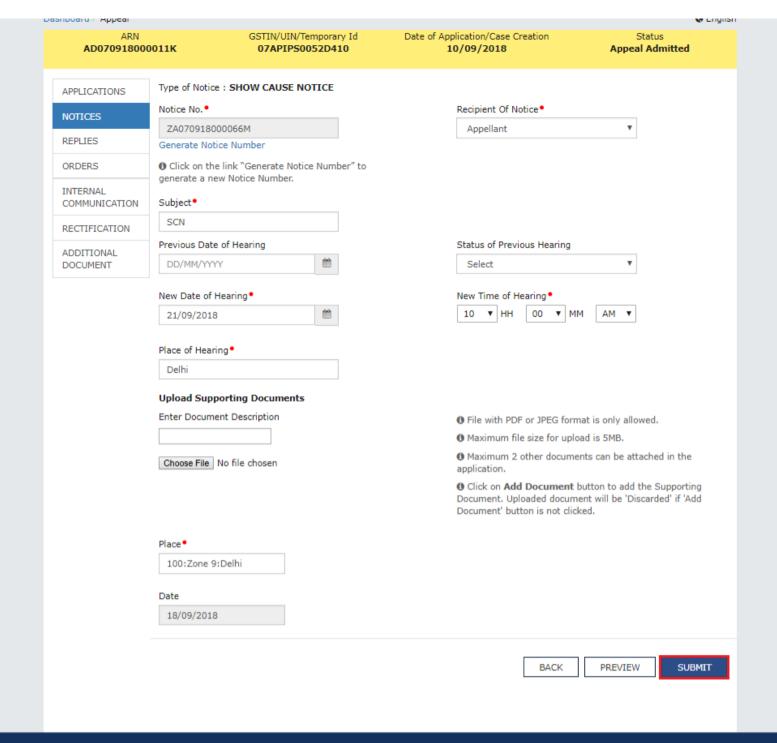


14. Check the system-generated draft notice carefully to rule out any discrepancy.



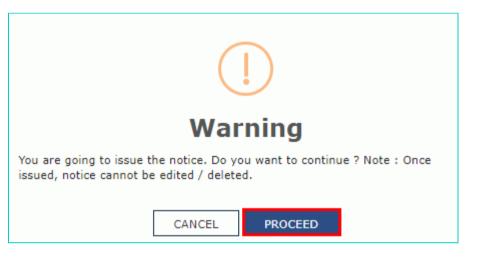
15. Go back to the Notice page. Click **SUBMIT.**



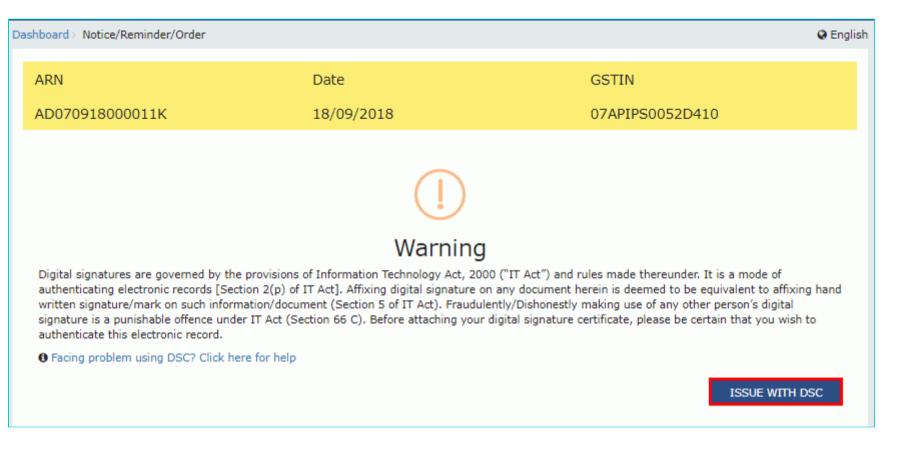




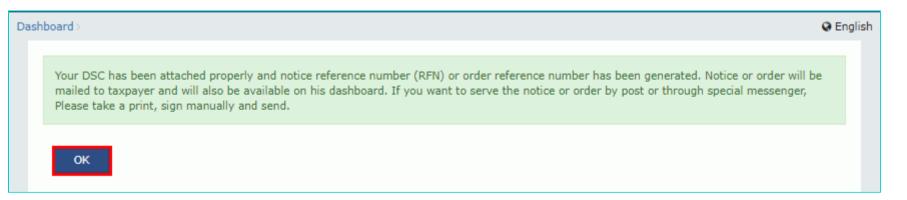
16. Click **PROCEED** button.



17. Click ISSUE with DSC.



18. The **Dashboard** page is displayed with the following confirmation message. Click **OK**.



19. The updated **Case Detail** page is displayed, with the table containing the record of the SCN just issued and the **Status** updated to "Show Cause Notice Issued". System would send the intimation to the Taxpayer via email and SMS, and make this notice available on the Taxpayer's dashboard for replying. System would send the intimation to the Tax Official via email.

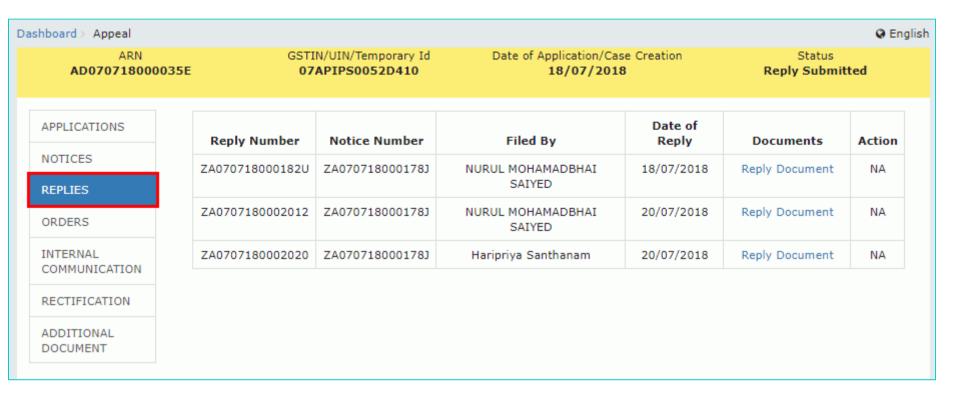


Go back to the Main Menu

E. View Replies by the Appellant & Respondent, if any

To view replies submitted by the Appellant & Respondent, perform following steps:

1. On the Case Detail page of that particular taxpayer, select the REPLIES tab. This tab displays all replies filed by the Taxpayer/ Tax official.



2. Click the documents in the **Documents** section to download and ascertain their contents.

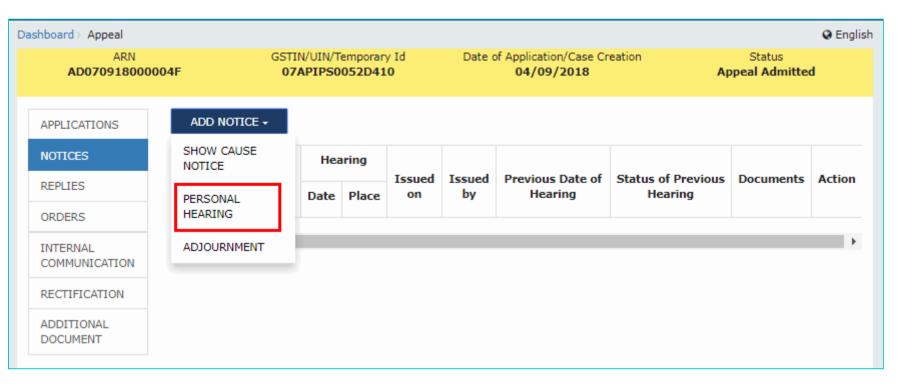
		N/UIN/Temporary Id APIPS0052D410	Date of Application/Case Creation 18/07/2018		Status Reply Submitted	
APPLICATIONS	Reply Number	Notice Number	Filed By	Date of Reply	Documents	Action
NOTICES	ZA070718000182U	ZA070718000178J	NURUL MOHAMADBHAI SAIYED	18/07/2018	Reply Document	NA
ORDERS	ZA0707180002012	ZA070718000178J	NURUL MOHAMADBHAI SAIYED	20/07/2018	Reply Document	NA
INTERNAL COMMUNICATION	ZA0707180002020	ZA070718000178J	Haripriya Santhanam	20/07/2018	Reply Document	NA
RECTIFICATION						
ADDITIONAL DOCUMENT						

Go back to the Main Menu

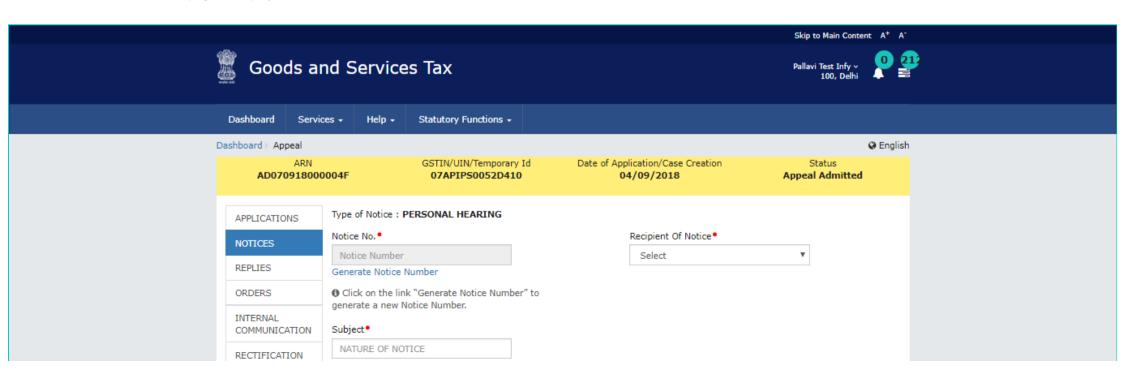
F. Issue Personal Hearing Notice, if any

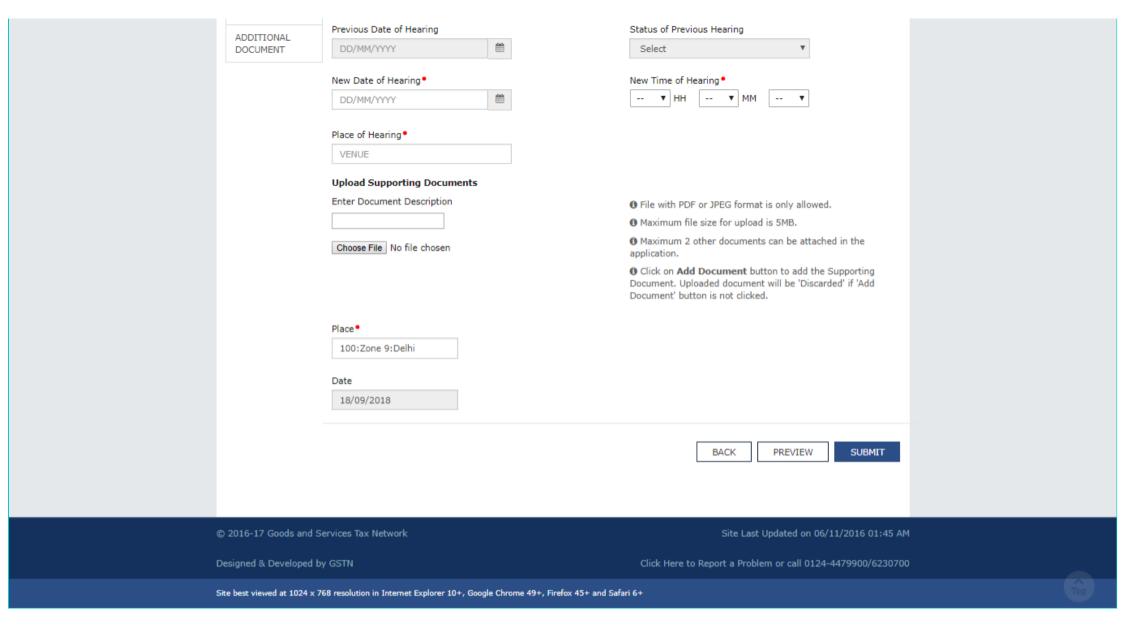
To issue personal hearing notice, perform following steps:

- 1. On the **Case Detail** page of that particular taxpayer, select the **NOTICES** tab if it is not selected by default. This tab displays all the notices (SCN/Personal Hearing/Adjournment) issued against the case created.
- 2. Click ADD NOTICE to open the drop-down list and select PERSONAL HEARING.

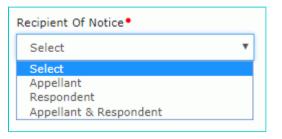


3. The **PERSONAL HEARING** page is displayed.

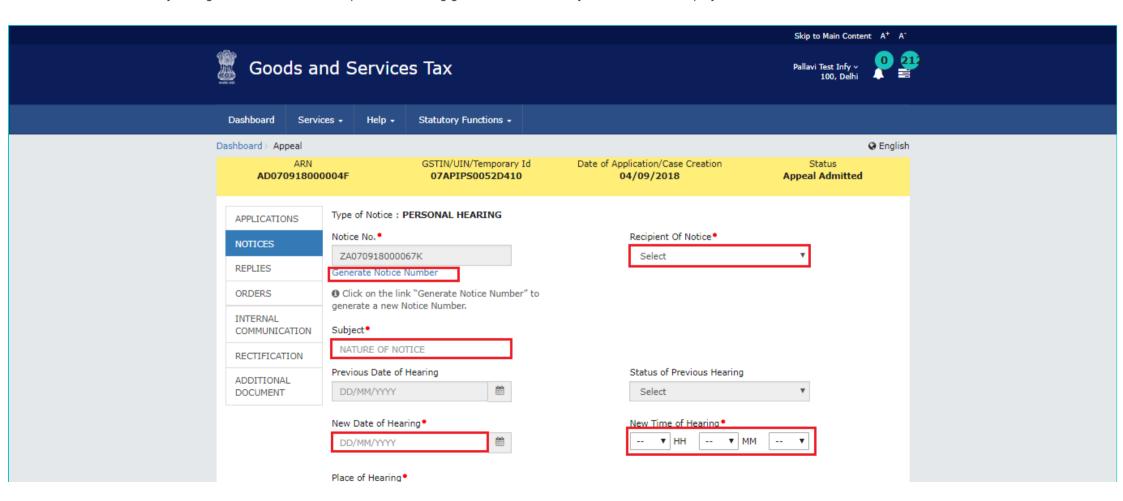


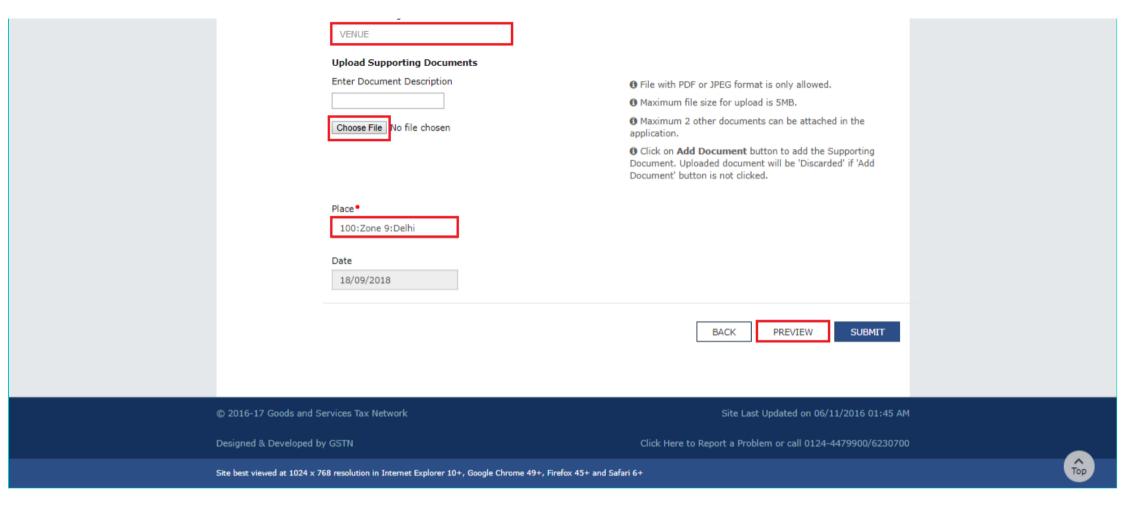


- 4. Click the Generate Notice Number hyperlink. Notice Number field gets auto-populated.
- 5. Select the **Recipient of Notice** from the drop-down list.



- 6. In the **Subject** field, enter the purpose of calling the hearing.
- 7. Select the **New Date of Hearing** using the calendar.
- 8. Select the New Time of Hearing from the drop-down list.
- 9. In the Place of Hearing field, enter the name of the place where you would like to call the taxpayer for personal hearing.
- 10. Click Choose File to upload the document(s) from your machine that state the reasons of issuing notice.
- 11. Click **PREVIEW** and a system-generated draft notice of personal hearing gets downloaded into your machine as displayed.





12. Check the system-generated draft notice carefully to rule out any discrepancy.



Notice Number : ZA070918000067K Date : 18/09/2018

Appeal No : AD070918000004F Date of Appeal : 04/09/2018

This is to inform you that based on the reasons mentioned in the attached Annexure, personal hearing in respect of Appeal filed before the Appellate Authority has been scheduled.

You are required to appear before the Appellate Authority either in person or through authorized representative for representing your case on the date, time and place, as mentioned in table below.

S. No.	Particulars	Details
1	Date of Personal Hearing	21/09/2018
2	Time of Personal Hearing	09:00 AM
3	Place where Personal Hearing will be held	Delhi

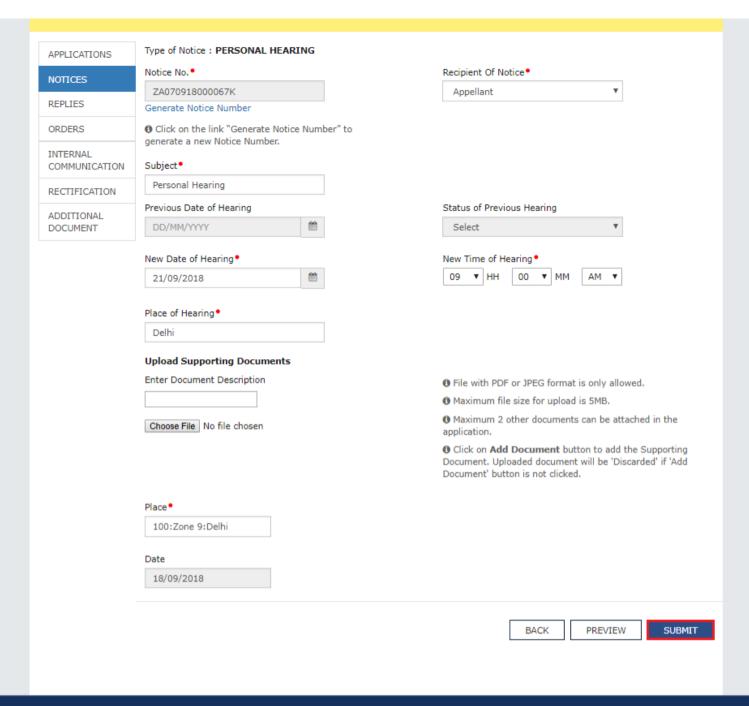
Place: 100:Zone 9:Delhi Date: 18/09/2018

Name : Pallavi Test Infy
Designation : Joint Commissioner

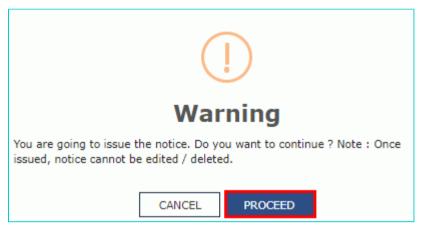
Jurisdiction: 100:Zone 9:Delhi

13. Go back to the Notice page. Click **SUBMIT.**

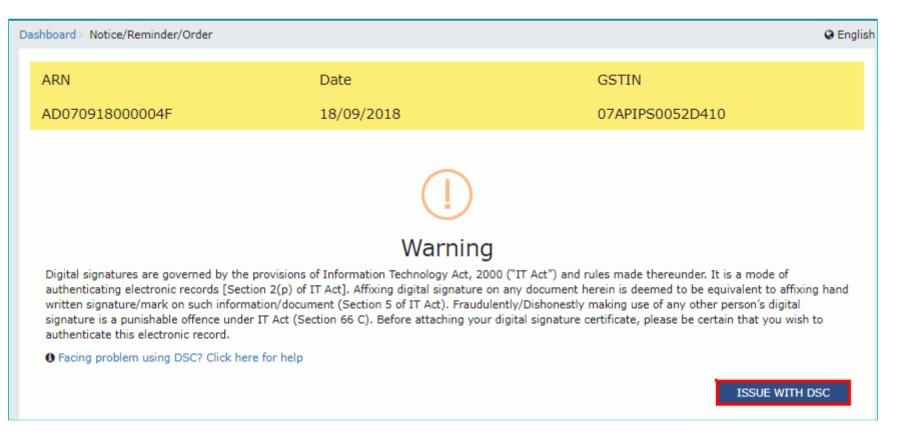




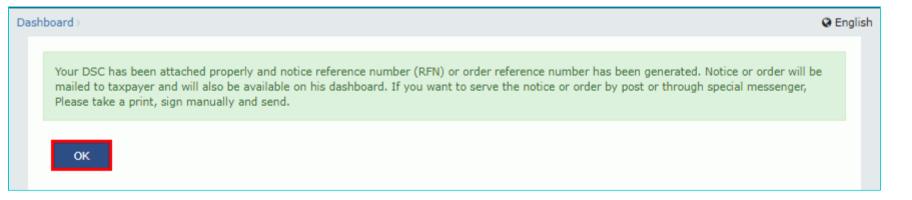
14. Click **PROCEED** button.



15. Click ISSUE with DSC.



16. The **Dashboard** page is displayed with the following confirmation message. Click **OK**.



17. The updated **Case Detail** page is displayed, with the table containing the record of the personal hearing just issued and the **Status** updated to "Hearing Notice Issued". Also, system would send the intimation to the Taxpayer via email and SMS, and make this personal hearing notice available on the Taxpayer's dashboard.

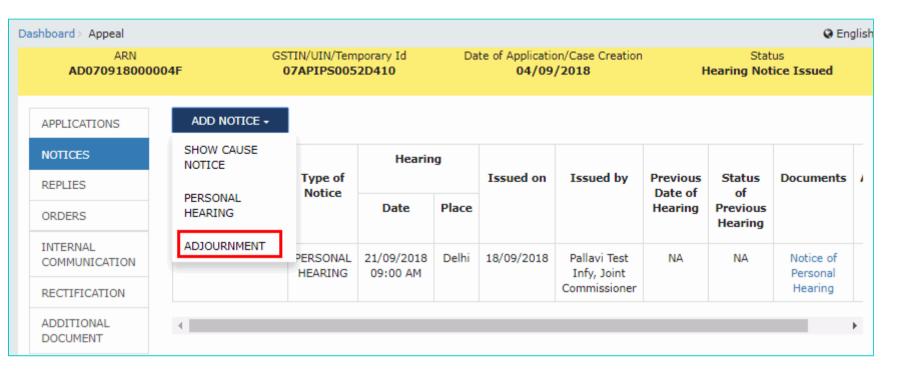


Go back to the Main Menu

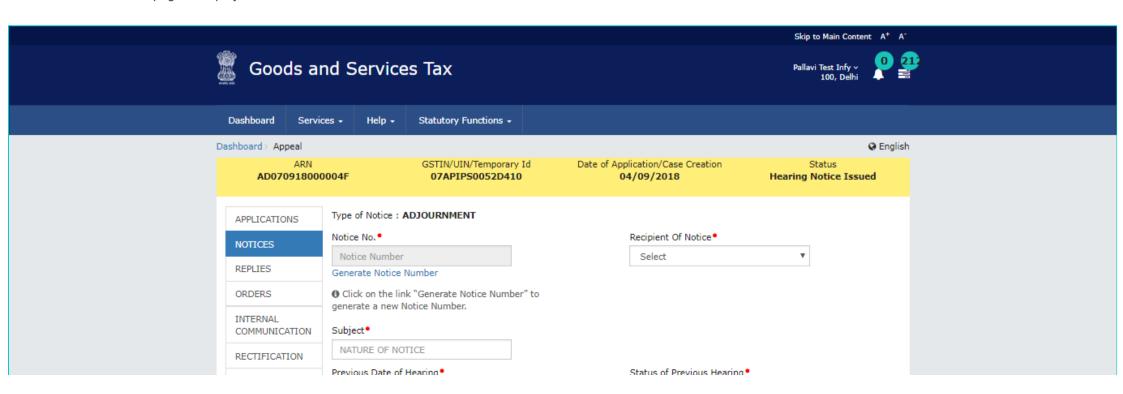
G. Issue an Adjournment, if needed

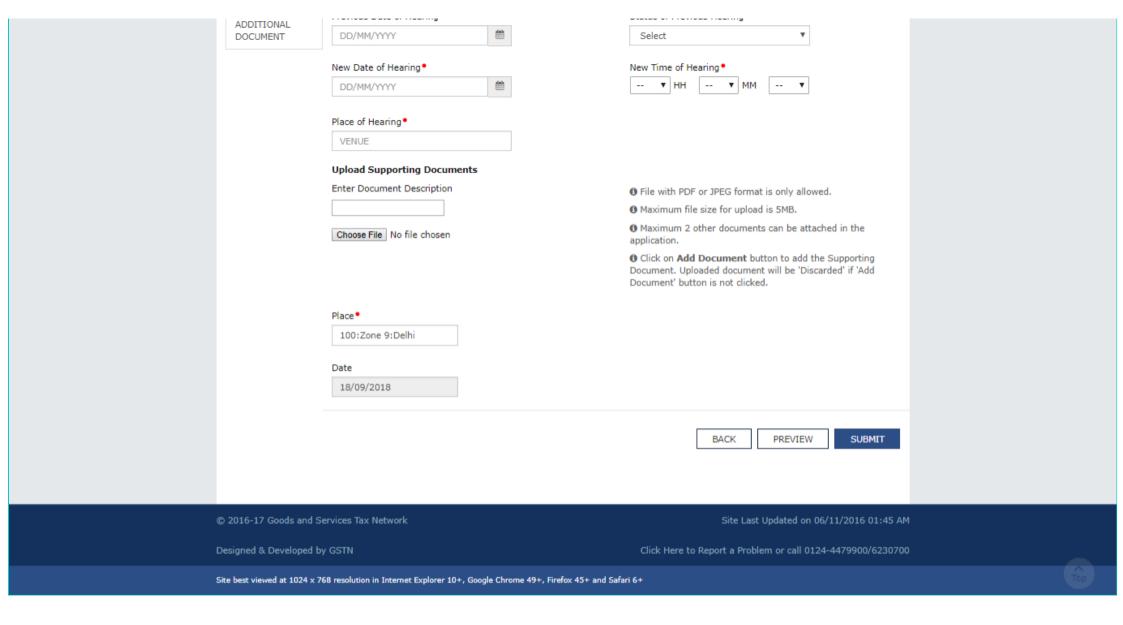
To update adjournment details, perform following steps:

- 1. On the **Case Detail** page of that particular taxpayer, select the **NOTICES** tab if it is not selected by default. This tab displays all the notices (SCN/Personal Hearing/Adjournment) issued against the case created.
- 2. Click **ADD NOTICE** to open the drop-down list and select **ADJOURNMENT**.

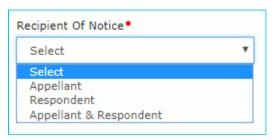


3. The ADJOURNMENT page is displayed.

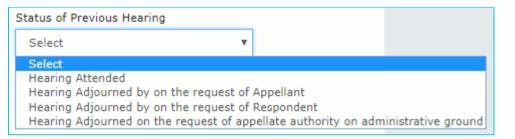




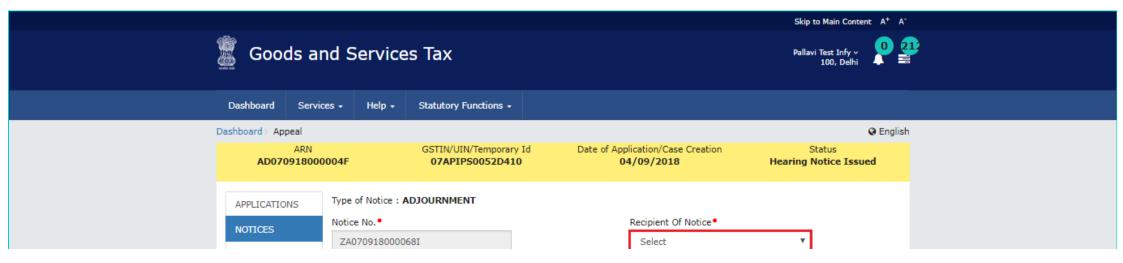
- 4. Click the Generate Notice Number hyperlink. Notice Number field gets auto-populated.
- 5. Select the Recipient of Notice from the drop-down list.

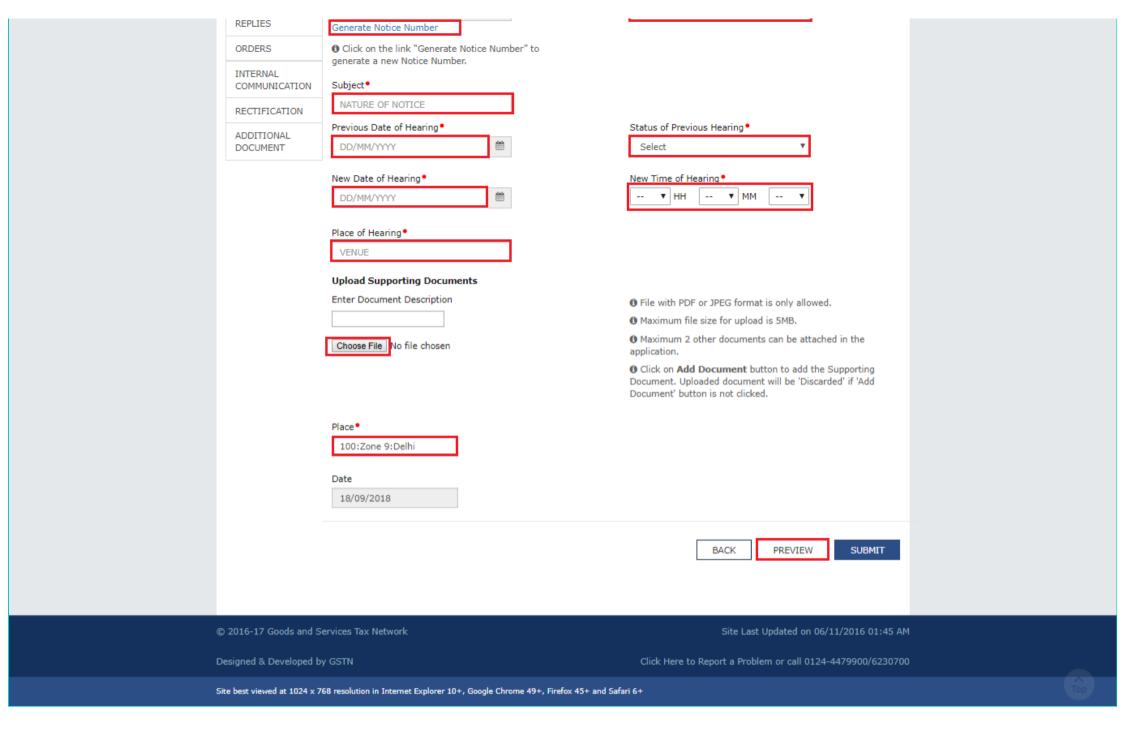


- 6. In the **Subject** field, enter the purpose of calling the hearing.
- 7. Select the **Previous Date of Hearing** using the calendar.
- 8. Select the Status of Previous Hearing from the drop-down list.

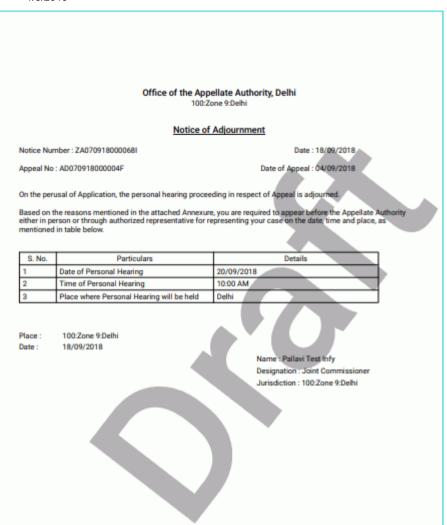


- 9. Select the New Date of Hearing using the calendar.
- 10. Select the New Time of Hearing from the drop-down list.
- 11. In the Place of Hearing field, enter the name of the place where you would like to call the taxpayer for personal hearing.
- 12. Click Choose File to upload the document(s) from your machine that state the reasons of issuing notice.
- 13. Click **PREVIEW** and a system-generated draft notice of adjournment gets downloaded into your machine as displayed.



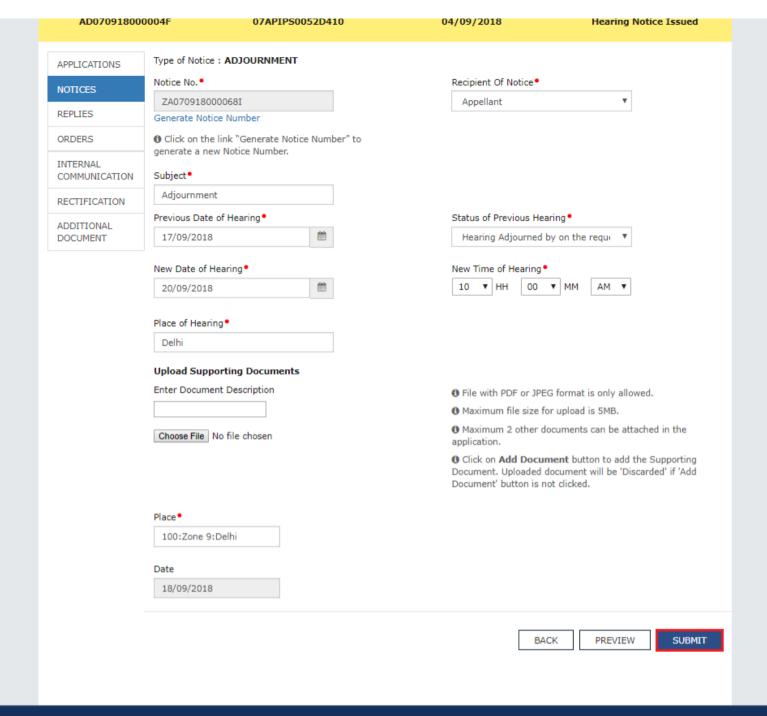


14. Check the system-generated draft notice carefully to rule out any discrepancy.

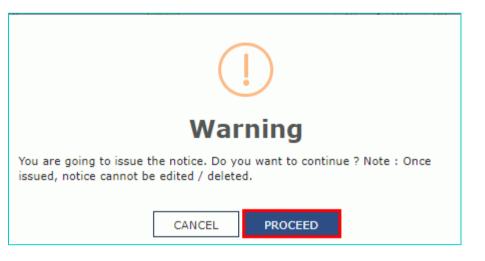


15. Go back to the Notice page. Click **SUBMIT.**

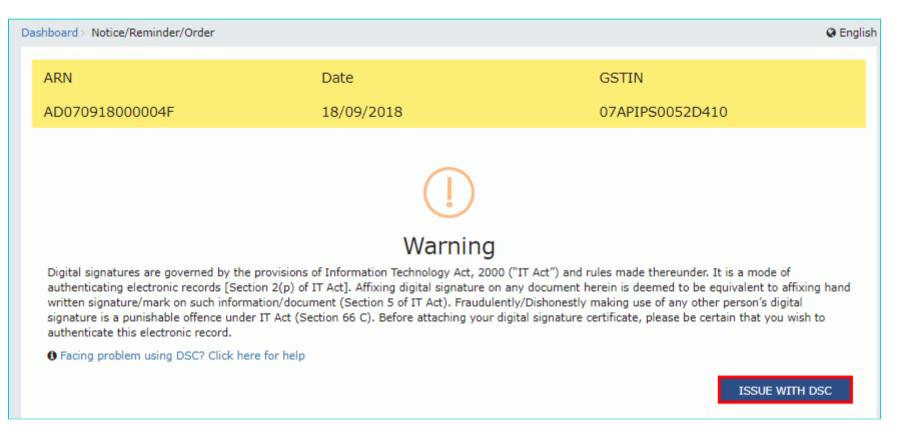




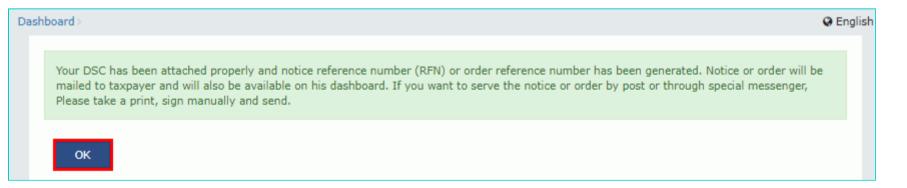
16. Click **PROCEED** button.



17. Click ISSUE with DSC.



18. The **Dashboard** page is displayed with the following confirmation message. Click **OK**.



19. The updated **Case Detail** page is displayed, with the table containing the record of the Adjournment just issued and the **Status** updated to "Adjournment Granted". Also, system would send the intimation to the Taxpayer via email and SMS, and make this Adjournment notice available on the Taxpayer's dashboard.

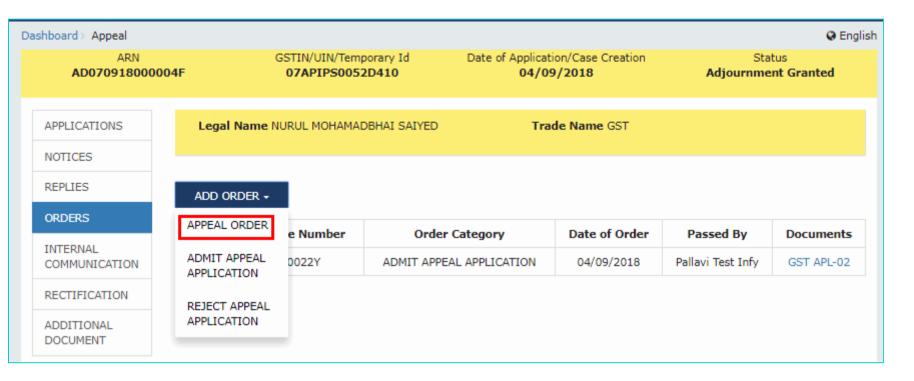


Go back to the Main Menu

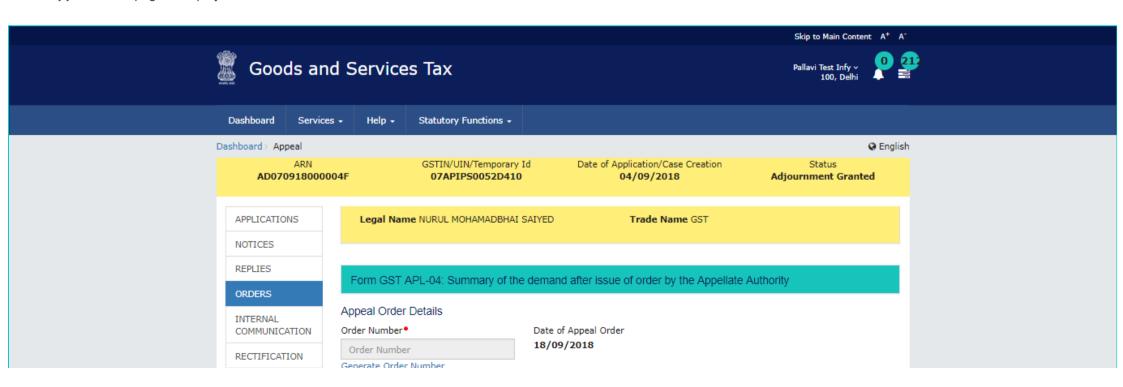
H. Issue an Appeal Order

To issue an appeal order, perform following steps:

- 1. On the Case Detail page of that particular taxpayer, select the ORDERS tab. This tab displays a table of all the records for which you would issue orders against the case created.
- 2. Click ADD ORDER to open the drop-down list and select APPEAL ORDER.



3. The **Appeal Order** page is displayed.



ADDITIONAL DOCUMENT

1 Click on the link 'Generate Order Number' to generate a new Order Number. Type of Order: Order appealed against Date **Demand Order** ZA070918000003Y 03/09/2018 Status of Order Select Amount of demand/ refund confirmed **Particulars** Central Tax (₹) State/UT tax (₹) **Determined Amount Determined Amount** Disputed Amount Disputed Amount Tax 0 0 0 0 Interest 0 0 0 Penalty 0 0 0 Fees 0 0 0 Others 0 0 0 Refund 0 0 Annexure to GST APL-04* 6 File with PDF format is only allowed. Choose File No file chosen 10 Maximum file size for upload is 10MB.

Upload Supporting Documents
Enter Document Description

Choose File No file chosen

100:Zone 9:Delhi

18/09/2018

Date

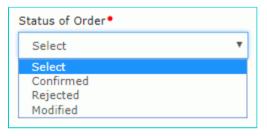
BACK

PREVIEW

SUBMIT



- 4. Click the **Generate Order Number** hyperlink. Order Number field gets auto-populated.
- 5. Select the **Status of Order** from the drop-down list.



6.1. Scroll right to view the disputed amount and determined amount for State/ UT Tax, Integrated tax and Cess.

State/UT tax (₹)		Integrated tax (₹)		Cess (₹)	
Disputed Amount	Determined Amount	Disputed Amount	Determined Amount	Disputed Amount	
0	0	0	0	0	
0	0	0	0	0	
0	0	0	0	0	
0	0	0	0	0	
0	0	0	0	0	
0	0	0	0	0	

6.2. Scroll right to view the total of disputed amount and determined amount.

grated tax (₹)		Cess (₹)		Total (₹)	
nt	Determined Amount	Disputed Amount	Determined Amount	Disputed Amount	Determined Amount
0	0	0	0	500	
0	0	0	0	100	
0	0	0	0	100	
0	0	0	0	0	
0	0	0	0	50	
0	0	0	0	0	

7. Click the Choose File button to upload details of Personal Hearing & Order in brief in PDF format as Annexure to Form GST APL-04.

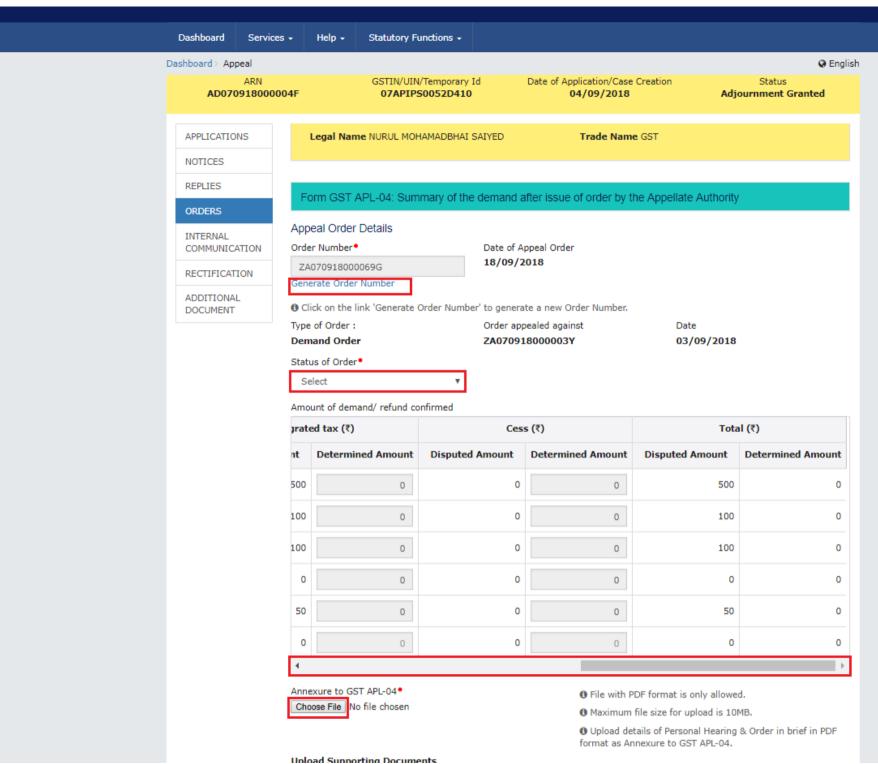
Note:

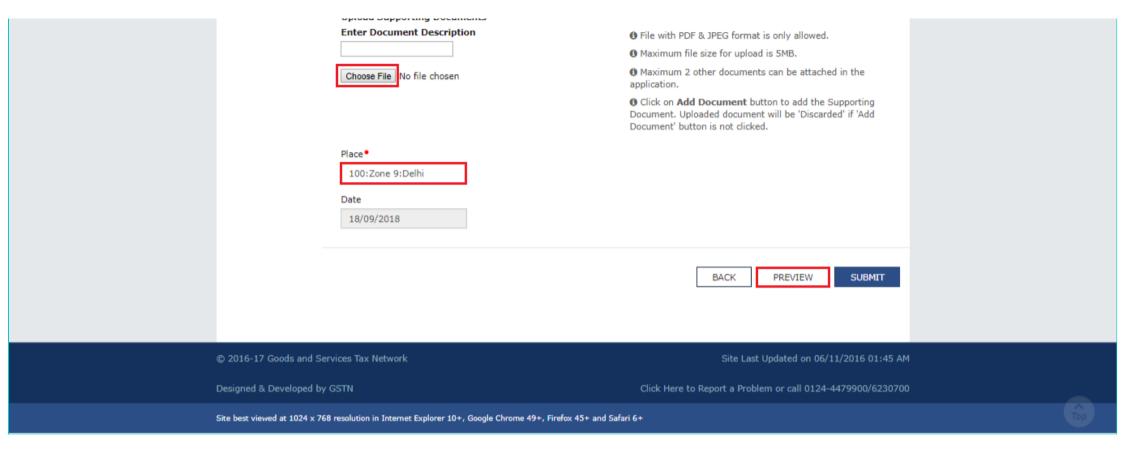
- File with PDF format is only allowed.
- Maximum file size for upload is 10MB.
- 8. Click the Choose File button to upload any supporting document if required.

Note:

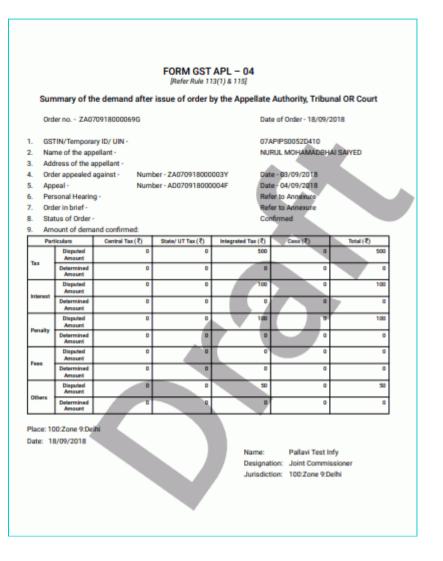
- File with PDF & JPEG format is only allowed.
- Maximum file size for upload is 5MB.
- Maximum 2 other documents can be attached in the application.
- Click on Add Document button to add the uploaded Supporting Document. Uploaded document will be 'Discarded' if 'Add Document' button is not clicked.
- 9. Place is auto-populated. However, you can edit the same.
- 10. Click **PREVIEW** and a system-generated draft order gets downloaded into your machine as displayed.



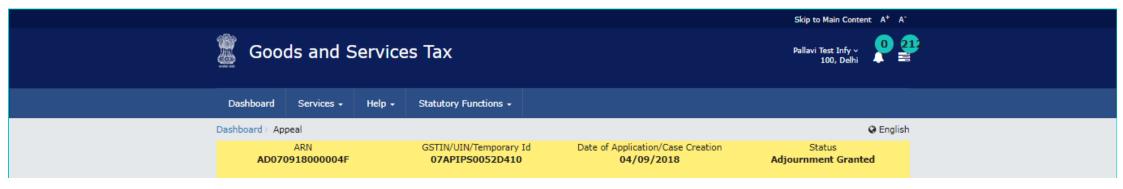




11. Check the system-generated draft order carefully to rule out any discrepancy.



12. Go back to the Order page. Click SUBMIT.



APPLICATIONS

Legal Name NURUL MOHAMADBHAI SAIYED

NOTICES

REPLIES

Form GST APL-04: Summary of the dema

ORDERS

INTERNAL

COMMUNICATION

RECTIFICATION

ADDITIONAL

DOCUMENT

Trade Name GST

Form GST APL-04: Summary of the demand after issue of order by the Appellate Authority

Appeal Order Details

Order Number •

ZA070918000069G

Date of Appeal Order 18/09/2018

Generate Order Number

1 Click on the link 'Generate Order Number' to generate a new Order Number.

Type of Order : Demand Order Order appealed against ZA070918000003Y

03/09/2018

Date

Status of Order®

Confirmed

Amount of demand/ refund confirmed

jrated tax (₹)		Cess (₹)		Total (₹)	
nt	Determined Amount	Disputed Amount	Determined Amount	Disputed Amount	Determined Amount
500	0	0	0	500	0
100	0	0	0	100	0
100	0	0	0	100	0
0	0	0	0	0	0
50	0	0	0	50	0
0	0	0	0	0	0
4	4				

Annexure to GST APL-04*

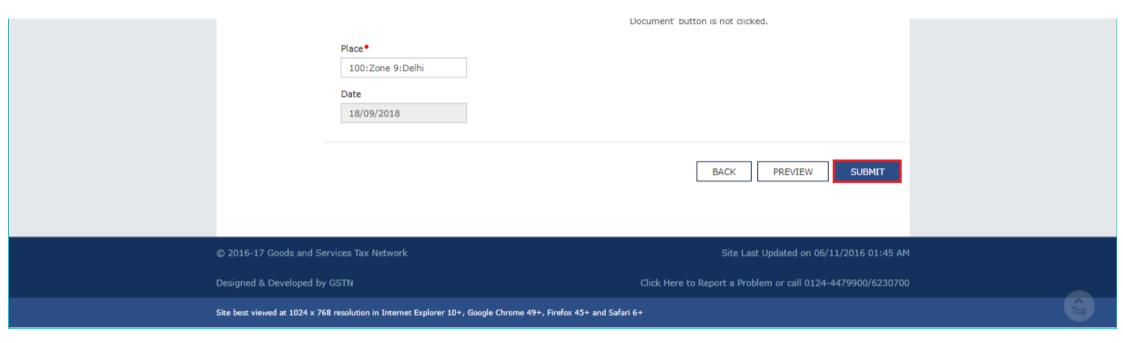


.

Upload Supporting Documents Enter Document Description

Choose File No file chosen

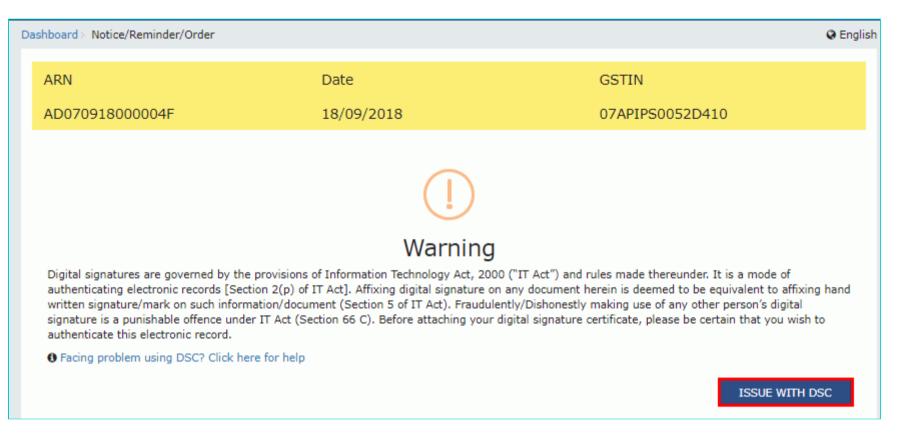
- 6 File with PDF format is only allowed.
- 10 Maximum file size for upload is 10MB.
- Order in brief in PDF format as Annexure to GST APL-04.
- 1 File with PDF & JPEG format is only allowed.
- 1 Maximum file size for upload is 5MB.
- Maximum 2 other documents can be attached in the application.
- Olick on Add Document button to add the Supporting Document. Uploaded document will be 'Discarded' if 'Add



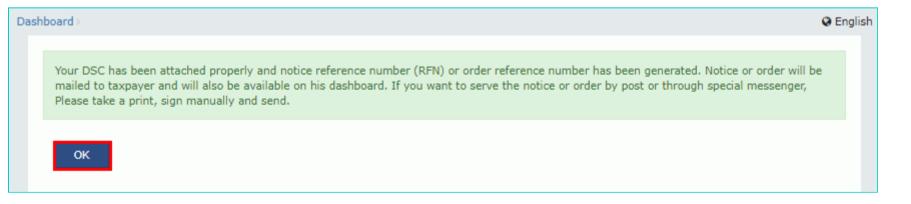
13. Click PROCEED button.



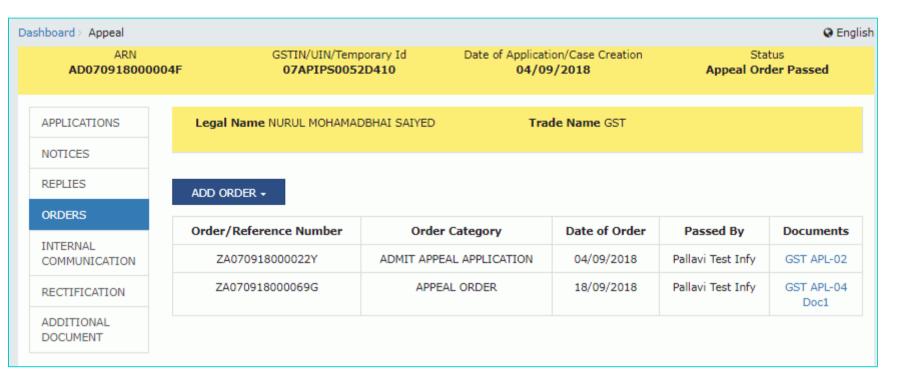
14. Click ISSUE with DSC.



15. The **Dashboard** page is displayed with the following confirmation message. Click **OK**.



16. The updated **Case Detail** page is displayed, with the table containing the record of the order just issued and the **Status** updated to "Appeal Order Passed". Also, system would send the intimation to the Tax Official via email and SMS, and make this order available on the Taxpayer's dashboard.



Note:

1. When Appellate Authority passes the Order with status as "Modified":

The GST Portal will create entries in Part-II of the Liability Register as under:

- Debit entry against a new demand Id for demand raised through Appeal order
- Credit entry against old demand Id for the amount under dispute.
- In DCR, existing demand status will be updated and new demand creation will be done.

2. When Appellate Authority passes the Order with status as "Rejected" (Demand Confirmed):

- The GST Portal will create no entries in the Part-II of the Liability Register.
- In DCR, existing demand status will be updated and new demand creation will be done.

3. When Appellate Authority passes the Order with status as "Confirmed" (Demand Rejected):

The GST Portal will create entries in Part-II of the Liability Register as under:

- Credit entry against old demand Id to the extent of amount under dispute.
- In DCR, existing demand status will be updated.

Go back to the Main Menu

I. Add Additional Document, if any

- 1. On the **Case Detail** page of that particular taxpayer, select the **ADDITIONAL DOCUMENT** tab if it is not selected by default. This tab displays the additional documents submitted physically by any party (i.e. Applicant or Jurisdictional Officer- Authority for Advance Ruling or Concerned Officer) during the hearing. Only Appellate Authority / Assistant to Appellate Authority can upload additional documents.
- 2. Click the ADD DOCUMENTS button.



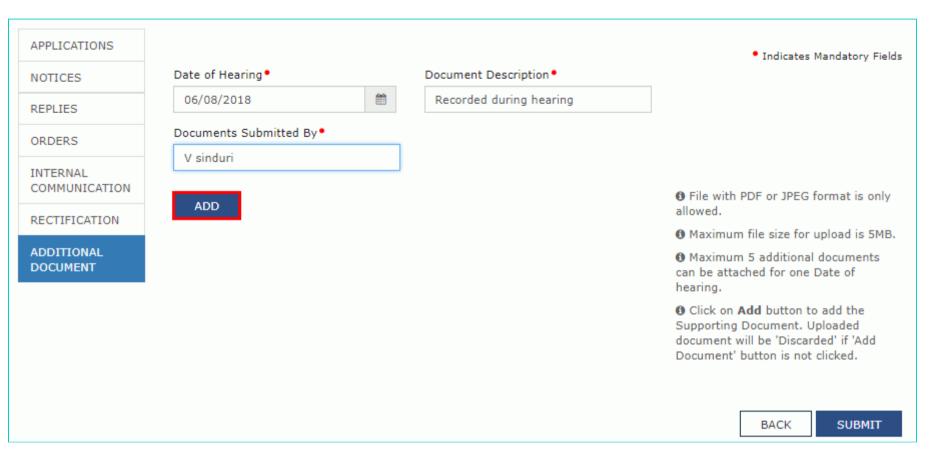
- 3. Select the Date of Hearing using the calendar.
- 4. In the **Document Description** field, enter the description of the document i.e. the name or type of document that is provided during hearing.
- 5. In the Documents Submitted By field, enter the name of the person who submitted the additional document. In case of multiple names, all the names will be separated by comma.
- 6. Click the Choose File button to upload the additional document.

Note:

- You can upload PDF file with maximum size of upload as 5 MB.
- · Maximum 5 additional documents can be attached for one Date of hearing.

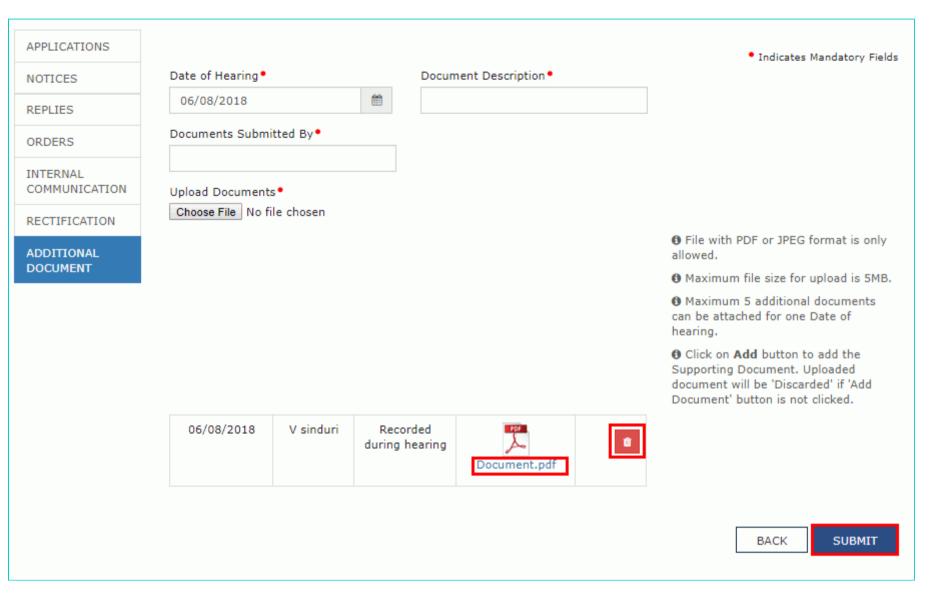


7. Click the **ADD** button.

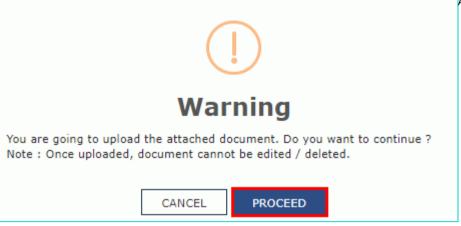


8. Click the **SUBMIT** button.

Note: You can click the **DELETE** or **PREVIEW** button to delete or preview the uploaded additional documents. You can delete the document uploaded, till the document is not submitted. You can also add another additional documents here.



9. Click the **PROCEED** button.



10. After documents are successfully submitted, the updated details will be visible to Appellant/ Appellate Authority / Assistant to Appellate Authority.



Go back to the Main Menu